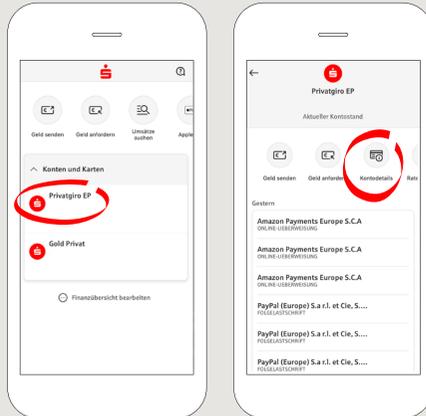


Sparkasse app: Change verification process

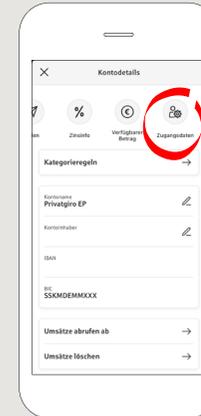
The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.

- 1** Start the Sparkasse app with a hint on the app symbol and enter your password. Select an account.

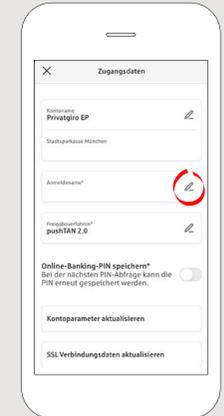
Then tap “Konto-details”.



- 2** Select “Zugangsdaten“ at the top right.

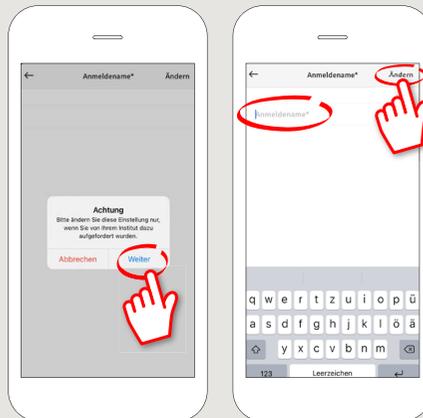


- 3** Click on the pencil next to “Anmeldename“ to change the login name.



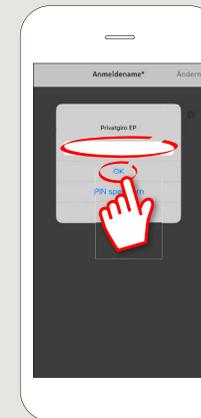
- 4** Select “Weiter“ and change the login name in the next step. Enter the login name for the new procedure that you received by letter from the Sparkasse.

Tip on “Ändern“.



- 4** Enter your PIN to confirm and tip „OK“. Your login name is now changed.

Tip the X in the left upper corner to get back to your Account details.



DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Central service call number: You can contact us under 0361 545 5000
Mon – Thu from 8 am – 7 pm and Fri from 8 am – 6 pm.

DARÜBER HINAUS ERREICHEN SIE UNS UNTER:

Direkt-Beratung
Video chat: www.spkmt.de/dbc

Online banking support for private customers
Phone: 0361 545 5003

Available: Mon – Thu from 8 am – 7 pm and Fri from 8 am – 6 pm.