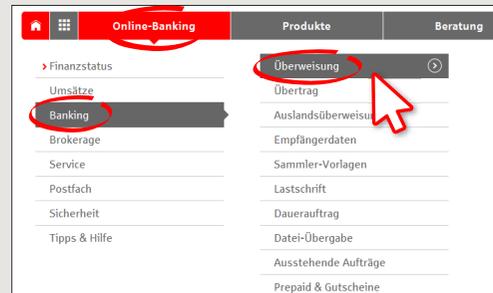


chipTAN: Bank transfers in the internet branch

1 Log on to online banking.



2 Tap „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.



3 The bank transfer form now appears. Select the account from which the sum is to be debited. Enter the **name of the recipient** (Name des Empfängers), their **IBAN**, the **sum to be transferred** (Betrag) and the **reason for payment** (Verwendungszweck). This information is mandatory.

In the lower section of the bank transfer form, you can make additional settings. To proceed, click on **„Weiter“**.

4 Now choose the way in which you would like to create the TAN.

With **„chipTAN QR“**, a QR code will be displayed to you.
With **„chipTAN optisch“**, a flickering graphic will be displayed to you.
With **„chipTAN manuell“**, the TAN will be generated after you enter specific order data.

5 Now create a TAN with the TAN generator as described and compare the details in the TAN message with your original documents, e.g. invoice.

If they match, enter the TAN and tap **Send** („Senden“).

Senden 

6 Your transfer has been carried out and you receive confirmation.

Tips for step 3: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts.

DO YOU HAVE ANY QUESTIONS? WE WILL BE HAPPY TO HELP YOU.

Central service call number: You can contact us under 0361 545 5000
Mon – Thu from 8 am – 7 pm and Fri from 8 am – 6 pm.

DARÜBER HINAUS ERREICHEN SIE UNS UNTER:

Direkt-Beratung
Video chat: www.spkmt.de/dbc

Online banking support for private customers

Phone: 0361 545 5003

Available: Mon – Thu from 8 am – 7 pm and Fri from 8 am – 6 pm.